



Resource and Service Navigation is a voluntary assistance program. Navigators attempt to identify and make referrals to community resources that a family may not have accessed before. Participants are asked to work with community resources so they may achieve stability.

Who We Serve

Children and families who may benefit from one-on-one assistance in developing a service plan to meet their goals for stability, self-sufficiency, health and safety.

What We Do

1. Identify resources and services that help families meet their basic needs through developing viable customized service plans focused on family strengths and community supports;
2. Develop and discuss a thorough budget and establish realistic goals with action steps which are likely to achieve the intended result of a plan;
3. Organize and actively case manage service plans;
4. Work with communities, agencies and other department programs to develop or assist in the stabilization of assets and resources; and
5. Provide assistance to low income families so that children may be cared for in their own homes or in the homes of relatives.

How to Request a Navigation Referral for Services

For a referral to Navigation contact the 2-1-1 careline by dialing 211 (Monday – Friday between 8 am and 6 pm Mountain Time) and ask to be referred to Navigation Services. A Navigator will make contact within two business days of the day the referral is made.

Dial 2-1-1 or 1-800-926-2588 or text your zip code to 898211

